

FOR IMMEDIATE RELEASE:

NeoTool Delivers Intelligent Monitoring and Alerting for Healthcare Interfaces

Intelligent Monitoring and Alerting Enhances Management of IT Service Levels for Healthcare Interfaces; Enables Proactive Service Response to Critical Clinical Data Exchanges

Plano, Texas, January 24, 2006 – Meeting or exceeding healthcare IT service level agreements can be challenging. The latest NeoIntegrate release provides healthcare IT professionals with the tools to proactively monitor clinical data communications and ensure high-performing service levels.

Key NeoIntegrate intelligent monitoring and alerting features include:

Alert configuration:

- Define critical alert criteria by day, time, event, and severity
- Define unique alert configurations on a per interface basis
- Define a global alert configuration applicable to all interfaces

Visual Administration Console:

- Monitor status of interface connections – Green, Yellow, Red – for easy viewing
- View alerts on per connection basis
- View key statistics quickly to determine potential issues or bottlenecks. For example:
 - Queue depth – backlog of messages ready to be communicated
 - Transaction – number of messages being sent and received
 - Idle time – amount of time since the last message sent or received

Proactive Corrective Action:

- Drill into potential issue areas and preventively correct potential problems
- Quickly locate and re-send messages, if required

“This is a ground-breaking release in healthcare interfacing,” said Dave Shaver, President and CTO of NeoTool. “Equipping healthcare entities with the capabilities to be proactive in their approach to managing healthcare interfaces will enable them to deliver higher quality service levels to their customers – internally and externally. Additionally, customers using this release will discover the time devoted to monitoring and responding to unnecessary calls will be quickly reduced.”

NeoTool continues to lead the healthcare interfacing software market in offering innovative, industry-first features that deliver results for hospitals, imaging centers, labs, and other entities, including healthcare application and device vendors.

About NeoTool:

NeoTool's healthcare integration solutions empower organizations to develop, test, deploy, and manage data exchanges between healthcare applications and providers. Through software, training, and consulting, NeoTool is the largest firm dedicated solely to HL7 and healthcare application interfacing. NeoTool customers include healthcare providers (e.g., hospitals, imaging centers, labs, and clinics) and healthcare software application providers and medical device manufacturers. www.neotool.com

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