

# Valley Baptist Health System

South Texas

“Corepoint Health’s support team has been great. Everyone is upfront and honest. They listened to our needs and suggestions, making the implementation process easy.”

In operation for more than 80 years, Valley Baptist Health System, a large 850+ bed, three-campus system located in South Texas, provides state-of-the-art technology and modern healthcare facilities to patients throughout Harlingen and Brownsville areas. As a faith-based, not-for-profit health system, Valley Baptist Health System seeks to become a leading provider of healthcare in South Texas.

## Customer Challenge

Prior to acquiring an advanced integration solution, Valley Baptist Health System, operated within the constraints of a proprietary interface engine, developed internally. Because their existing interface engine required in depth knowledge to setup new interfaces, Valley Baptist Health System, needed a new solution able to easily leverage new interfaces with the adaptability to process clinical data quickly and efficiently from different applications. Key criteria to selecting an integration platform solution were:

- The integration platform should reduce the implementation time of creating and configuring new interfaces.
- The integration platform should provide flexibility and be able to process various HL7 messaging data from multiple applications.
- The integration platform should be robust, easy to use – no programming.

## Valley Baptist Health System Insights

Reza Mojdehi, Chief Applications Services Officer; Jose Johnson, Software Integration Engineer; and Edgar Hankin, Software Integration Engineer

### Corepoint Integration Engine

“One of the most compelling reasons for adopting Corepoint Integration Engine was to have a platform that was not proprietary to Valley Baptist and that would be able to handle an influx of new interfaces requiring development by our IT staff,” said Mojdehi.

Mojdehi added, “The interface engine we developed internally was table driven and did not have tools to allow us to easily build interfaces. It required in-depth knowledge of the interface engine itself in order to develop and program new interfaces. There was a great need to setup new interfaces in a timely manner in order to support patient care in a robust manner. Our selection required a more automated

## Customer Solution

After a long evaluation phase, and several proof-of-concept demonstrations, Valley Baptist Health System selected Corepoint Health to provide an integration engine solution. Implementing Corepoint Integration Engine, Valley Baptist Health System is able to acquire new applications and build interfaces quickly, test and deploy new interfaces easily without the need for additional programming. The implementation of Corepoint Integration Engine is a crucial step forward in Valley Baptist Health Systems, maintaining and enhancing their excellent patient care and becoming one of the most integrated, technologically advanced healthcare systems in South Texas.

- Systems connected using Corepoint Integration Engine includes:
  - Hospital Information System (GE Centricity)
  - Inpatient and Outpatient Registration applications
  - Pharmacy/medication systems
  - Radiology information systems
  - PACS
  - Laboratory information systems

## CUSTOMER SUCCESS

integration engine platform that would have a straightforward approach to build, test, and configure new interfaces quickly.”

“As part of our evaluation process, we presented several of our most challenging interfaces and requested each vendor to use their integration engine to build and test the interfaces as quickly as possible. Corepoint Health was the only vendor to complete the requested evaluation criteria, quickly and efficiently,” said Mojdehi.

“From Corepoint Health’s demonstration, we liked the intuitive graphical interface. Corepoint Integration Engine offers a balanced approach — easy-to use yet robust platform,” stated Mojdehi.

“User support is always essential, especially in these solutions. The context-sensitive help files included with Corepoint Integration Engine are extremely helpful — making it easy to get quick tips and answers to questions as we use the solution,” said Hankin.

“Corepoint Health’s support team has been great. Everyone is upfront and honest. They listened to our needs and suggestions, making the implementation process easy,” said Johnson.

“Overall, implementing interfaces happens very quickly — building and leveraging the data mapping and logic within Corepoint Integration Engine, with minimal tweaks. Overall, Corepoint Integration Engine is a great solution now as well as for our longer term growth plans. It is the platform to take our operations to the next level of performance,” said Hankin.

## About Corepoint Health

Corepoint Health has the healthcare IT experience and strength to deliver a dramatically simplified approach to internal and external data integration and health information exchange for hospitals, radiology centers, laboratories, and clinics. Our next generation software solutions are transformational and will streamline your IT environment, provide a fast track to achieving your interoperability goals, and create operational leverage within your organization. Corepoint Health’s solutions achieve a needed balance of being both intuitive and sophisticated while delivering solid functionality and performance.

[www.corepointhealth.com](http://www.corepointhealth.com)