

Georgetown Hospital System

www.georgetownhospitalsystem.org Georgetown, South Carolina

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Georgetown Hospital System is a not-for-profit, multi-facility, rural healthcare system comprised of thirteen outpatient offices, a cancer treatment center and two acute care facilities, Georgetown Memorial and Waccamaw Community Hospitals, serving residents of Georgetown and Horry counties spanning the cities of historic Georgetown to the beach resorts of Myrtle Beach South Carolina. Georgetown Hospital System offers a dedicated team of physicians and staff providing full-service, inpatient services ranging from ICU, Surgical Services, Emergency Department, Endoscopy, Pediatrics and several telemetry-equipped medical-surgical units. At the Waccamaw Community Hospital, additional services include an inpatient rehabilitation center, and new advanced imaging services.

Customer Challenge

Georgetown Hospital System required a robust integration platform solution that would provide more control over their IT environment in implementing and configuring new interfaces and would eliminate costly maintenance fees associated with the point-to-point interface via their MEDITECH system. They also required an integration platform that provided advance monitoring and alerting capabilities enabling proactive monitoring of their data exchanges. The implementation needed to be seamless and meet vendor HL7 messaging requirements effectively. A summary of the requirements include:

- The integration platform should significantly lower or eliminate the cost of connecting new interfaces versus previous point-to-point setup.
- The integration platform should be easy to operate and configure with minimal ramp-up time.
- The integration platform should offer robust testing and advanced monitoring capabilities.

Customer Solution

After evaluating several competitive interface engines, Georgetown Hospital System selected Corepoint Integration Engine to enhance their existing IT infrastructure. With the implementation of Corepoint Integration Engine, Georgetown Hospital System was immediately able to set up an ADT feed and multiple other interfaces and connections to applications, proactively meeting operational demands hospital-wide.

Key points:

- Georgetown Hospital System was able to implement Corepoint Integration Engine easily without the need for technical support.
- Systems connected using Corepoint Integration Engine include:
 - MEDITECH
 - Dietary System (Healthtouch)
 - PACS (GE PACS)
 - Insurance Eligibility (Passport)
 - Physician Billing (Patient Keepers)
 - 340B Drug Reimbursement (Sentry DS)
 - Case Management (SoftMed)
 - Housekeeping (TeleTracking)
 - Cardiac System (Witt)
 - Pharmacy System (Pyxis)
 - Lab Results
 - Electronic Forms (Formfast)
- Ability to build interfaces in significantly less time, eliminating monthly maintenance cost of maintaining point-to-point connections.

Georgetown Hospital System Insights

Theresa Palasota, Sr. Programmer Analyst discusses her experiences with Corepoint Health:

“Before Corepoint Integration Engine, Georgetown Hospital System operated without an interface engine and relied on expensive point-to-point interfaces. We significantly needed to reduce the cost of implementation of redundant interfaces and eliminate monthly maintenance fees for support. Another key objective was to gain control over developing and implementing our interfaces by eliminating the wait time to receive new interfaces and adding control over the deployed interfaces through active monitoring and support.”

“We were looking at several major interface engine companies. I had experience with one of those brands at a previous institution, but selected Corepoint Integration Engine for its robust, easy-to-use platform. Corepoint Integration Engine really delivers the capability to configure, test and deploy interfaces efficiently and quickly. It also required a significantly shorter learning curve for our IT staff and reduced implementation cycle times.”

“The implementation process was so smooth that none of the internal staff or other application vendors recognized the transition to Corepoint Integration Engine running in the middle. It was completely seamless.”

“We completed the implementation ourselves without any outside support. Although we purchased implementation hours, we never needed it.”

Corepoint Integration Engine Unique Features

“With Corepoint Integration Engine, we are able to easily configure interfaces and tailor the data feed according to each department’s request.”

“Some of our staff has never built interfaces. However, with Corepoint Health’s 3-day training course, they are now able to quickly troubleshoot connections by easily viewing the message log files, find the trouble areas and, with a point-and-click, resend messages as needed.”

“Before we implemented Corepoint Integration Engine, we were not able to monitor whether connections were down unless informed by staff. Corepoint Integration Engine provides us detailed alerting features that allow us to proactively deal with trouble areas and many times fix any interface issues before they are detected. Added to the extensive alerting capabilities, Corepoint Integration Engine provides excellent web-based, graphical views of our integration environment.”

“Corepoint Health has delivered a proven integration solution that helps us better leverage our MEDITECH environment, reducing cost and saving time. Their solutions have enabled Georgetown Hospital System to continue providing high levels of patient care. Corepoint Integration Engine and MEDITECH together are a solid combination that delivers real value and real results in our workflows.”

- Able to proactively monitor and troubleshoot issues through Corepoint Integration Engine’s robust alerting features.
- Comprehensive log files allow for editing and resending messages as needed.
- Able to make quick corrections to HL7 message structure to meet vendor requirements.
- Non-technical staff is able to easily operate Corepoint Integration Engine with minimal training.
- Able to interface to physician EMRs.

About Corepoint Health

Corepoint Health has the healthcare IT experience and strength to deliver a dramatically simplified approach to internal and external data integration and health information exchange for hospitals, radiology centers, laboratories, and clinics. Our next generation software solutions are transformational and will streamline your IT environment, provide a fast track to achieving your interoperability goals, and create operational leverage within your organization. Corepoint Health’s solutions achieve a needed balance of being both intuitive and sophisticated while delivering solid functionality and performance.

www.corepointhealth.com